

HOUSE RULES MESSEZENTRUM SALZBURG GMBH (MZS), FN 67914z

as of November 2025

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The fairground is a private area. The owner is Messezentrum Salzburg GmbH. It exercises the domiciliary rights alongside the respective organiser. The house rules and regulations of use apply to all persons entering, driving on or staying on the private premises of the MZS.

1. Emergency Numbers

Fire brigade 122
Police 133
Ambulance 144
European emergency number 112
First aid info-point of the respective fair/event

2. Access to Premises

Exhibitors, contract partners, construction companies can purchase permanent parking tickets from the organiser of the respective event or at the counter of the parking space management. These entitle the holder to unlimited entry, passage and stay during the construction, dismantling and fair/event period.

The parking fees are binding according to the notice board at all entrances and exits.

3. Staying on Premises

Staying on the exhibition grounds is only permitted for the times and buildings specified by the admission ticket or an identification card. Visitors must keep the admission tickets. Persons who are unable to prove their identity during their stay by means of a valid admission ticket or ID from the MZS/organiser may be turned away from the exhibition grounds.

4. Staying of Minors

Minors under the age of 14 may only enter the exhibition grounds if accompanied by a parent or guardian. Exceptions to this rule are only valid if they are explicitly posted at the entrances or ticket offices.

5. Staying of Visitors

The facilities open for event visitors must be used with care and consideration. Visitors may not enter or put into operation any other facilities and installations. Exhibition stands may only be entered in the presence of stand personnel. Event visitors must leave the event and the premises at the end of the opening hours.

6. Photography, Filming, Drawing

Photography, filming and drawing on the entire exhibition grounds and in the halls/Salzburgarena, in particular of the exhibits and events, is only permitted to persons who have been approved for this purpose by the organiser and who are in possession of a valid id issued by the organiser.

7. Video Surveillance

Please note that the exhibition premises are video monitored.

8. Smoking

Smoking is generally prohibited in MZS buildings. Smoking areas are indicated with corresponding signs.

9. Alcohol ban during set-up and dismantling times

During the entire set-up and dismantling periods, there is a strict ban on alcohol throughout the entire exhibition and event grounds. The ban covers the consumption of alcoholic beverages as well as the carrying or provision of such beverages for immediate consumption. The alcohol ban serves to ensure the safety of your own work and that of your colleagues, and is binding for all exhibitors, service providers, suppliers and their employees and agents.

10. Ban on chemicals in surface water

It is prohibited to mix the surface water in the outdoor area - valid for the inner courtyard and all other car parks - with chemicals. This must be observed in particular when cleaning rides, vehicles etc. in the outdoor area. As environmental damage can occur here, all costs in the event of damage must be borne by the party responsible without exception.

11. Security Check

Depending on the nature of the event, it may be prohibited to bring bags and similar items into the event. For security reasons, bags and similar items and clothing such as coats, jackets and capes as well as vehicles may also be checked for their contents.

12. Weapons and Dangerous Objects

Weapons or objects considered as weapons may not be brought to or used on the premises. Exceptions to this rule are only valid if expressly posted at the entrances and box office at certain events.

13. Dogs and other Animals

Dogs and other animals may not be brought onto the premises or buildings. Exceptions apply only if expressly posted at the entrances and box office. In the event of an exception,

dogs must always be kept on a leash and muzzled.

14. Means of transportation

During the event, the use of technical means of transportation, in particular scooters, electric scooters, skateboards and bicycles, is strictly prohibited in the halls and connecting areas.

15. Safety Instructions

The instructions of the building services or the exhibition management, as well as those of the security and supervisory staff, must always be followed.

16. Safety and Hygiene Measures

The currently valid safety and hygiene measures of Messezentrum Salzburg GmbH must be observed and are available at: www.messezentrum-salzburg.at or displayed on site.

All persons authorised to stay at the exhibition grounds are responsible for observing the recommended hygiene measures regarding the spread of infectious diseases by the Salzburg provincial government and the Austrian federal government.

Persons who do not adhere to the general protective measures may be turned away from the exhibition grounds by the owner of the premises/organiser or their authorised persons.

17. Opening Hours

16.1 Assembly and Dismantling Times

The assembly and dismantling work can be carried out at the times specified in the contract. Early assembly or extended dismantling can be requested. The approved times are subject to a fee (see the service folder of the organiser).

For reasons of general safety on the exhibition grounds, the halls and the exhibition grounds shall remain closed outside these times. After the official end of construction, only final stand construction work within the exhibitor's own exhibition space is permitted. The visitor aisles must be cleared by this time.

16.2 Event Duration

During the event, the halls will be opened one hour before the start of the fair and closed one hour after the fair ends. MZS/the organiser reserves the right to make special arrangements. Exhibitors who, in justified individual cases, have to remain at their stands beyond this time require special written permission from the MZS/organiser.

18. Ban on Vehicular Access to all Halls

All trucks and cars are generally prohibited from entering the halls.

Vehicles may only enter the halls with special permission.

19. Violation of the House Rules

In the event of any violation of the house rules of Messezentrum Salzburg GmbH, persons may be turned away from the exhibition grounds and/or be subject to a ban on entering. Any tickets purchased will not be reimbursed in such cases.

Messezentrum Salzburg GmbH
As of: November 2025